



MLC ON-SHORE COMPLAINTS REPORTING (MLC Regulation 5.2.2)

All vessels must have an onboard procedure for seafarers but it is recognized that it may not always be appropriate for a seafarer to use the onboard complaint system or the complaint may not be able to be resolved at the shipboard level. However, in the event it is unable to be resolved onboard, seafarers may make ON-SHORE COMPLAINTS REPORT to Myanmar Port State Control who will investigate the complaint.

** is a mandatory field
* will be used by Authority

Confidential document if details of the seafarer are included (standard A.5.2.2, paragraph 7)

Date/time, local time of receipt: **

Name of the complainant: **

Address of the complainant: **

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Relation to the ship: **

Confidentiality necessary: yes/no **

Ship's particulars

Ship's name: **

IMO-number: **

Flag: **

Next port of call:

Ratifying state: yes/no

Shipowner's name:

IMO company number (Please check at DOC):

Shipowner's address:

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Details regarding the complaint

Is the complaint regarding general working or living Single Seafarer General conditions onboard conditions on board a vessel or a single seafarer?

Are you directly affected by the complaint? Yes No

Have the onboard complaint procedures been used to try and resolve this complaint? Yes No

If the onboard complaint procedures were not used, please explain why.

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REPUBLIC OF THE UNION OF MYANMAR
MINISTRY OF TRANSPORT AND COMMUNICATIONS
DEPARTMENT OF MARINE ADMINISTRATION

Details of the complaint: **.....
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Relevant Article, Regulation or Standard:

Attached file :

A /

B /

C /

Action Taken: *

Follow-up action: *